vtech®

Parent's Guide

Kidizoom®
LIGHTNING MCQUEEN
CAMERA WATCH

DISNEY · PIXAR

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91-003386-005 ⓊⓀ

VTech understands that a child's needs and abilities change as they grow and with that in mind we develop our toys to teach and entertain at just the right level...

Electronic Learning Computers

Cool, aspirational and inspiring computers for curriculum related learning

Pre-School

Interactive toys to develop their imagination and encourage language development

vtech Baby

Toys that will stimulate their interest in different textures, sounds and colours

I need...

...challenging activities that can keep pace with my growing mind

...intelligent technology that adapts to my level of learning

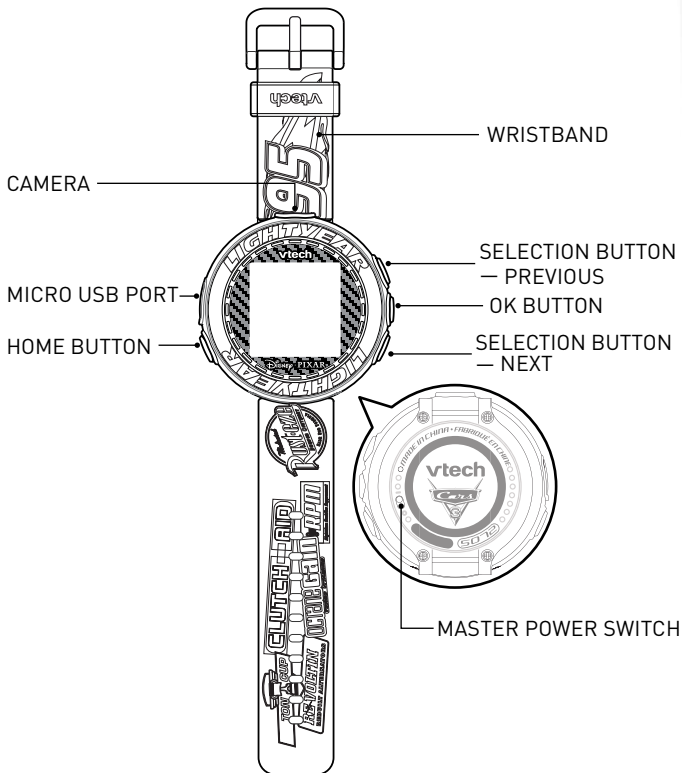...National Curriculum based content to support what I'm learning at school

I want...

...to get ready for school by starting to learn the alphabet and counting

...my learning to be as fun, easy and exciting as can be

...to show my creativity with drawing and music so my whole brain develops

I am...

...responding to colours, sounds and textures

...understanding cause and effect

...learning to touch, reach, grasp, sit-up, crawl and toddle

4-10 years

3-6 years

Birth-36 months

To learn more about this and other VTech® products, visit www.vtech.co.uk

INTRODUCTION

With the **Kidizoom® Lightning McQueen Camera Watch** from **VTech®** you can wear the number 95 on your sleeve! Keep track of the time with the custom Cars 3 clock faces, never miss any action using the built-in camera to take photos and videos on the go, and play 3 fast-paced mini games with Lightning McQueen and friends!

FEATURES (PRODUCT LAYOUT AND BUTTONS)

WRISTBAND

CAMERA

SELECTION BUTTON — PREVIOUS

OK BUTTON

MICRO USB PORT

HOME BUTTON

SELECTION BUTTON — NEXT

MASTER POWER SWITCH

MASTER POWER SWITCH 🔘

When the MASTER POWER SWITCH is in the OFF 🔘 position, the battery will be disconnected and the watch will not function. Slide the MASTER POWER SWITCH to the ON 🔘 position to activate the watch.

Note: It is not necessary to slide the MASTER POWER SWITCH to the OFF 🔘 position for daily use. Only slide the MASTER POWER SWITCH to the OFF 🔘 position when the watch will not be used for an extended period of time. Otherwise, the date and time will be reset.

OK BUTTON OK

Press this button to confirm the selection.

In clock mode, press this button to switch between digital and analogue time formats.

SELECTION BUTTONS 🔘 🔘

Press these buttons to make a selection.

HOME BUTTON 🏠

In clock mode, press this button to display the Home Menu. Hold this button down to turn the display off.

In the Home Menu, press this button to switch to the clock screen.

If the watch is in another activity, press this button to go back to the previous sub menu.

Micro USB Port 🔌

Connect the **Kidizoom® Lightning McQueen Camera Watch** to your computer using the included micro USB cable to transfer files and to charge the battery.

INCLUDED IN THIS PACKAGE

- 1 **Kidizoom® Lightning McQueen Camera Watch** (with built-in Li-ion polymer battery*)
- 1 micro USB cable
- 1 Parent's Guide

*Battery is not replaceable.

WARNING: All packing materials, such as tape, plastic sheets, packaging locks and tags are not part of this toy, and should be discarded for your child's safety.

The battery in this product must not be disposed of with household waste. This battery is recyclable. Please follow your local recycling regulations.

The toy is only to be connected to Class II equipment bearing the following symbol □.

Note: Please keep this Parent's Guide as it contains important information.

The label covering the screen of the watch is packing material. Please remove this label before use.

PRODUCT SPECIFICATION

Display	1.44˝ colour screen
Language	Multilingual (English, French, German, Spanish, Dutch)
Photo Resolution	640 x 480 (0.3 MP)
Video Resolution	320 x 240 pixel or 160 x 120 pixel
Video length limit per file	60 seconds
Focus Range	1.5 feet - ∞
Internal Memory	128 MB built-in memory (shared with program data, actual memory available for user storage will be less)
Storage Capacity	Photos: approx. 800 Videos: approx. 6 minutes at 320 x 240 or, approx. 11 minutes at 160 x 120 (Video length limited to 1 minute per file). **Note:** The storage capacity is an approximation; the actual amount varies depending on the shooting environment.
File Format	Photos: Standard baseline JPEG Video: AVI (Motion JPEG)

Connectivity	Micro USB 2.0 cable (included) for connection to a computer and battery recharging
Battery	Li-ion Polymer battery (battery is not replaceable)
Optimum Operating and Charging Temperature	0°- 40°C (32°-104°F)

WEARING THE KIDIZOOM® LIGHTNING MCQUEEN CAMERA WATCH

People with very sensitive skin may notice some irritation after wearing the **Kidizoom® Lightning McQueen Camera Watch** for extended periods of time. Irritation may be experienced when moisture, sweat, soap, or other irritants get trapped under the watch strap and are left in contact with the skin. To prevent this, we suggest that children remove the watch before going to bed for the night, take the watch off if it's feeling uncomfortable, and keep their wrist and the strap clean and dry. In addition, wearing the watch too tightly may also cause irritation. Make sure the watch fits well - tight enough so the watch stays in place, but not so tight that it's uncomfortable. If you notice any redness, swelling, or other irritation, take off the watch and consult a doctor before wearing the watch again.

GETTING STARTED

Switch the MASTER POWER SWITCH up to the ON 🔘 position when using the **Kidizoom® Lightning McQueen Camera Watch** for the first time. The MASTER POWER SWITCH is located on the back of the watch face.

We recommend that you fully charge the battery before use. This will take appropriately 3 hours.

When the watch is switched OFF 🔘, it will not be possible to charge the watch or play any activities.

Note: It is not necessary to switch the MASTER POWER SWITCH to the OFF 🔘 position during daily use.
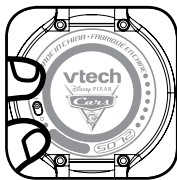
BATTERY RECHARGING

Note: Adult operation needed.

Connect the watch to a computer with the included micro USB cable to charge the battery.

- Make sure that the MASTER POWER SWITCH is set to the ON position before recharging.
- Pull up the rubber cover of the micro USB port on the side of your watch.
- Insert the micro USB cable (small end) into the micro USB port of the watch.
- Insert the larger end of the micro USB cable into a USB port on your computer. A USB port is usually marked with this symbol .
- Once the connection is successful, you will see the battery recharging symbol displayed on the watch screen.
- Check the charging progress regularly throughout recharging.
- When the battery is fully charged, a message will display on the screen, indicating that the battery is fully charged. The message will disappear after a short period of time. You may then disconnect the watch from your computer.

Note: It will take approximately 3 hours to fully charge the battery. The actual charging time depends on the power supply, the remaining charge and the ambient temperature of the charging environment. The optimum ambient temperature is 0° - 40°C (32° - 104°F). If your watch needs longer than 3 hours to fully charge, please try charging from a different USB power source.

BATTERY LIFE

The time the battery lasts between charges depends on play. Like other electronic devices, more frequent usage will drain the battery faster. Some activities will be more demanding on the battery, such as taking photos and videos.

Battery life estimates for reference

Usage	Battery Life
Low Usage	2 weeks
Average Usage	2-3 days
Heavy Usage	1 day

Note: The above battery life estimations are based on the screen display being set to OFF when not in use.

Battery Maintenance

- Charge the battery regularly to keep it at optimum performance, even when the watch isn't in use. For example, fully charge the watch at least once every 6 months.
- Slide the MASTER POWER SWITCH down to turn the watch OFF �, only when the watch isn't in use for an extended period of time. Slide the switch up to switch the watch ON ⊟ before charging the battery.

BATTERY NOTICE

Misuse of batteries can lead to them bursting, causing a fire or chemical burns. Please read the below precautions:

- Do not disassemble.
- Do not crush and do not expose the battery to any shock or force such as hammering, dropping or stepping on it.
- Do not short circuit.
- Do not expose to high temperatures or place near a heat source. Do not leave in direct sunlight for any length of time.
- Do not dispose of in fire.
- Do not handle damaged or leaking batteries.
- Keep the battery out of the reach of children.
- Keep the battery dry.
- Examine the battery charging cord periodically for conditions that may result in the risk of fire, electric shock, or injury to persons (such as damage to the output cord, housing, or other parts) and that, in an event of such conditions, the battery charging cord should not be used until properly repaired or replaced.
- If you find the time between charges is considerably shortened with no change in usage, the battery could be nearing the end of its life. Please dispose of the used battery as described in this guide. The battery life varies from battery to battery depending on storage, operating conditions and environment.

Disposal of batteries and product

The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product and batteries responsibly.

For more information, please visit:

www.recycle-more.co.uk

www.recyclenow.com

SPLASH PROOF FOR EVERYDAY PLAY

• Do not put under running water.
• Do not submerge and do not wear when showering, bathing or swimming.
• Keep the rubber cover of the micro USB port closed tightly while it is not in use in order to prevent water or dirt from getting inside.

TO BEGIN USING THE KIDIZOOM® LIGHTNING MCQUEEN CAMERA WATCH

Slide the MASTER POWER SWITCH to the ON 🔒 position and charge the battery before starting.

Note: It is not necessary to switch the MASTER POWER SWITCH to the OFF 🔒 position during daily use. Otherwise, the date and time will need to be reset when switching the watch on again.

Press any button to wake the watch up.

Language Setting

When switching on the watch for the first time. The language selection menu will be displayed.

Press the SELECTION BUTTONS 🔘 🔘 to select a language and press the OK BUTTON 🆗 to confirm. Then you need to set the date and time for the watch.

Date & Time Setting

- The left and right icons will highlight the item to be adjusted. Press the SELECTION BUTTONS 🔼 🔽 to change the value, then press the OK BUTTON **OK** to confirm. Press the SELECTION BUTTONS 🔼 🔽 again to select to adjust the other items .Press OK BUTTON **OK** again to activate the left and right icons and press the SELECTION BUTTONS 🔼 🔽 to change the value , then press the OK BUTTON **OK** to confirm.
- When you are finished, select the OK icon **OK** and press the OK BUTTON **OK** to jump to the time setting.

Set the time using the same method above as setting the date.

When you are finished, the clock screen will be displayed. To select different activities, press the HOME BUTTON 🏠 to display the Home Menu.

Note:

The date and time will need to be reset each time the MASTER POWER SWITCH has moved from the OFF 🔘 position to the ON 🔘 position for a while.

Low Battery Notice

- When the battery level is low, a small low battery icon will appear at the top right corner of the screen. Most functions on the watch may not be activated, except for the clock display. The watch volume will be set to the low volume setting automatically for power saving purposes. It is recommended to recharge the battery as soon as possible before further use.
- If the battery level is extremely low, the watch may not work properly. The battery exhausted icon will appear and the watch will turn off.

Recharge the battery as soon as possible and reset the date and time again after recharging.

AUTOMATIC SCREEN OFF

To preserve battery life, the screen will automatically shut off after a short period of time when in clock mode.

Note: The Auto Screen Off time can be adjusted in Settings > Auto Screen Off. Please refer to the Settings section in this guide. In other activities, the watch will return to clock mode automatically if there is no input for 1 minute. When the watch is in camera mode, it will automatically exit after 3 minutes.

CONNECT TO A COMPUTER FOR FILE TRANSFER

You can connect your **Kidizoom® Lightning McQueen Camera Watch** to a PC or Mac computer using the included micro USB cable. Once connected, you can transfer files between the watch and computer. Please follow the steps below to make the connection:

• Pull up the rubber cover of the micro USB port on the side of your watch.

• Insert the micro USB cable (small end) into the micro USB port of the watch.

• Insert the larger end of the micro USB cable into a USB port on the computer. A USB port is usually marked with this symbol •⟷⟶.

• You will see a removable drive called **VTech 5072**, please use this to transfer files to and from the watch. There is another removable drive called **VT SYSTEM**, which is for storage of system data and should not be accessed by users.

Note: Once the watch is connected to your computer, do not disconnect it while transferring files. Only once you have finished transferring files do we recommend you to eject and unplug the watch.

To avoid any potential damage to your **Kidizoom® Lightning McQueen Camera Watch**, ensure that the micro USB rubber cover is fully covering the micro USB port of the watch whenever possible.

To back up photo or video files taken by the Kidizoom® Lightning McQueen Camera Watch:

• Locate and open the DCIM folder in the removable drive **VTech 5072**.

• Your photo and video files will be placed in a subfolder. Drag and drop or copy and paste the files to a location on your computer to back them up.

To back up voice files recorded by the Kidizoom® Lightning McQueen Camera Watch:

• Locate and open the VOICE folder in the removable drive **VTech 5072**.

• Drag and drop or copy and paste the recorded voice files to a location on your computer to back them up.

To transfer photo or video files to the Kidizoom® Lightning McQueen Camera Watch:

• Firstly, find the photo and/or video file(s) you would like to transfer from your computer.

• Locate and open the **DOWNLOAD** folder in the removable drive **VTech 5072**, drag and drop or copy and paste the photo/video file(s) into the PHOTO subfolder for photo files, or the VIDEO subfolder for video files.

Note: Do not transfer photo or video files created by other cameras to the *Kidizoom® Lightning McQueen Camera Watch*, as these file formats may not be compatible.

Minimum System Requirements

PC Hardware Requirements:
CPU: Pentium® 4 or above
Memory: 256MB RAM
300MB Hard disk space
USB Port required

PC Software Requirements:
Microsoft® Windows® 7, Windows® 8 or Windows® 10 Operating System
Adobe® Flash® Player

Macintosh Hardware Requirements:
Macintosh Computer
Memory: 512 MB RAM
300 MB Hard disk space
USB Port required

Macintosh Software Requirements:
macOS version 10.6, 10.7, 10.8, 10.9, 10.10, 10.11 or 10.12
Adobe® Flash® Player

(Internet connection required for Internet enabled functions on both PC and Macintosh computers).

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ACTIVITIES

Clock Display ☺

When the screen is OFF, press the HOME BUTTON 🏠 to show the clock screen.

- Press the OK BUTTON **OK** to switch between analogue and digital time formats.
- Press the SELECTION BUTTONS 🔼 🔽 to change between the different clock faces.
- Press the HOME BUTTON 🏠 to display the Home Menu, where you can select an activity.

Note: Hold the HOME BUTTON 🏠 for approximately 2 seconds to turn off the screen.

Home Menu 🏠

Press the SELECTION BUTTONS 🔼 🔽 to select an activity, then press the OK BUTTON **OK** to enter the activity.

Settings —

Games —

Fun Tools —

Playback
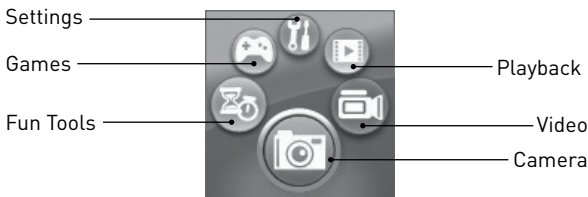
Video

Camera

1. Camera 📷

Select the Camera icon in Home Menu and press the OK BUTTON **OK** to enter Camera mode.

- Press the SELECTION BUTTONS 🔼 🔽 to cycle through the photo effects.
- Press the OK BUTTON **OK** to take a photo.

2. Video 🎥

Select the Video icon in Home Menu and press the OK BUTTON to enter Video mode.

The time limit per video file is 1 minute. The default video resolution is 320 X 240, the video resolution can be changed in Settings.

- Press the SELECTION BUTTONS 🔼 🔽 to cycle through the video effects.
- Press the OK BUTTON **OK** to start recording.

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WHILE RECORDING
• Press the OK BUTTON to stop recording.
AFTER RECORDING
An OK icon will appear on screen.
• Press the OK BUTTON OK to play the video that was just recorded.
• To delete, press the SELECTION BUTTONS ⬆⬇ to select the rubbish bin icon and press the OK BUTTON OK to display the delete menu. Then follow the on screen instructions to delete the file.

If there is no input for a short period of time, the watch will automatically exit to the preview screen of video mode.

3. Playback ▶

Here you can browse or delete your photos and videos.

The latest file will be shown first. Press the SELECTION BUTTONS ⬆⬇ to see the previous or next file.

When a photo is selected, press the OK BUTTON OK to display the delete menu. Then follow the on screen instructions to delete the file.

When a video is selected, press the OK BUTTON OK to display the file menu. From here you can play or delete the video file. Press the SELECTION BUTTONS ⬆ ⬇ to make a selection and press the OK BUTTON OK to confirm.

4. Games 🎮

There are 3 built-in games in the **Kidizoom® Lightning McQueen Camera Watch.**

(A) Tuning Workshop

As Lightning McQueen's trainer, Cruz is in charge of picking the parts that he needs to win the race. Help Cruz find the correct parts for Lightning McQueen in the garage. The correct part will be shown at the beginning of each level. Remember the part, then when the part appears on screen, press the OK BUTTON OK to collect it.
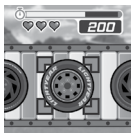
(B) Crazy 8 Race

To help Lightning McQueen beat the new generation of racers, he needs to be trained in a different way. This is Crazy 8 racing! Press the SELECTION BUTTONS ⬆⬇ to help him avoid the obstacles and other racers. Try to collect as many Lightning tokens as you can along the way!

(C) Pit Stop Challenge

One of the key ingredients to winning races is really fast pit stops! Help Guido change Lightning McQueen's tyres. At the beginning of each level there will be a sequence shown on screen. Remember this sequence! During the level, press the buttons according to the sequence to help Guido change Lightning McQueen's tyres as quickly as possible!

5. Fun Tools

Select the Fun Tools icon on the Home Menu to enter the Fun Tools menu. Here you will find 4 activities. Press the SELECTION BUTTONS to select an activity and press the OK BUTTON to enter the activity.

(A) Alarm

In the alarm menu, press the SELECTION BUTTONS to scroll through the alarm settings, then press the OK BUTTON to make a change. Once set, press the HOME BUTTON to return to the Fun Tools menu.

Alarm Status: Toggle the alarm ON ((( ))) or OFF ((( ))).

Alarm Time: Set the alarm time using the SELECTION BUTTONS . Press the OK BUTTON to confirm.

Alarm Theme: Switch to another alarm theme with different Cars 3 characters and alarm tones.

Note: If the battery level is too low, please recharge the watch and reset the alarm.

(B) Timer

In the Timer menu, press the SELECTION BUTTONS to scroll through the Timer settings and press the OK BUTTON to make a change. Once set, select the start icon , and press the OK BUTTON to start the countdown.

Timer Time: Use the SELECTION BUTTONS to select the duration of the timer and press the OK BUTTON to confirm.

Timer Theme: Switch to another timer theme with different Cars 3 characters.

(C) Stopwatch

In the Stopwatch menu, press the SELECTION BUTTONS to scroll through the Stopwatch settings and press the OK BUTTON to make a change. Once set, select the start icon , and press the OK BUTTON to start the watch.

Stopwatch Theme: Switch to another Stopwatch theme with different Cars 3 characters.

(D) Voice Recorder ...🎤

The Voice Recorder allows you to record your own voice for up to 60 seconds per file.

Press the SELECTION BUTTONS 🔼🔽 to select the "New Recording" icon to start recording, or select the recorded voice file for playback or deletion. Then press the OK BUTTON OK to confirm.

While recording, press the OK BUTTON OK again to stop recording and save the file.

When selecting a voice file, press the OK BUTTON OK to display the voice menu. Select the playback icon and press the OK BUTTON OK to playback the file. Select the rubbish bin icon to display the delete menu. Then follow the on screen instructions to confirm deletion.

While playing back the voice file, press the SELECTION BUTTONS 🔼🔽 to stop playing the file and go to the previous/next file**.**

6. Settings 🎛️

In Settings, press the SELECTION BUTTONS 🔼🔽 to select different setting options and then press the OK BUTTON OK to enter:

(A) Volume 🔊

Press the Selection Button-Previous 🔼 to increase the volume.

Press the Selection Button-Next 🔽 to decrease the volume.

(B) Brightness ☀️

Press the Selection Button-Previous 🔼 to increase the LCD brightness.

Press the Selection Button-Next 🔽 to decrease the LCD brightness.

(C) Date 📅

In the date setting menu, Press the SELECTION BUTTONS 🔼🔽 to change the value, then press the OK BUTTON OK to confirm. Press the SELECTION BUTTONS 🔼🔽 again to select other items to adjust. When you are finished, move the highlight to the OK icon OK and press the OK Button OK to confirm.

(D) Time 🕐

The current time format will be shown. Press the OK BUTTON OK to enter the time setting menu.

In the time settings menu, press the SELECTION BUTTONS 🔼🔽 to change the value, then press the OK Button OK to confirm. Press the SELECTION BUTTONS 🔼🔽 again to select other items to adjust. When you are finished, move the highlight to the OK icon OK and press the OK Button OK to confirm.

(E) Auto Screen Off ⬛◯▬

Here you can set the Auto Screen Off time of the clock screen. Press the SELECTION BUTTONS ⬛ ⬛ to select an option, then press the OK BUTTON OK to confirm.

If you selected the option to disable the Auto Screen Off, the screen will not turn off and it will dim after a short period of time without input to save power.

Note: The longer the screen remains on, the shorter the battery will last before recharging is required.

(F) Memory ⬤

Here you can see the amount of free memory remaining on the watch, or choose to format the memory. Press the OK BUTTON OK and then follow the instructions on screen if you would like to format the memory.

Note: Formatting will erase all data on the watch, including all photos, videos and voice files.

(G) Video Resolution ▤

There are 2 options here:

160 X 120: The video size is smaller and you can record and save more videos.

320 X 240: The video quality is better, but file sizes are larger and take up more memory, so fewer videos can be recorded and saved.

Press the SELECTION BUTTONS ⬛ ⬛ to select an option, then press the OK BUTTON OK to confirm.

(H) Indoor Light Frequency ⬤Hz

Here you can set the A.C. power frequency according to the region you're in when travelling. If it is not set correctly, you may see some flickering on the camera/video's preview screen and on the photos and videos taken when you are in an indoor environment.

Press the SELECTION BUTTONS ⬛ ⬛ to select an option, then press the OK BUTTON OK to confirm.

(I) Image Aspect ▣

As photos and videos are saved in 4:3, you can choose from 2 different aspect ratios for displaying the image on the preview and playback screen of the watch:

Cropped: Image zoomed to fit the height of the watch screen with the left and right side of the image unseen.

Fit Screen: Whole image displayed on the watch screen in proportion.

Press the SELECTION BUTTONS ⬛ ⬛ to select an option, then press the OK BUTTON OK to confirm.

(J) Language 🔤

There are 5 languages to choose from. Press the SELECTION BUTTONS 🔼🔽 to select a language, then press the OK BUTTON ⏺ to confirm.

(K) Factory Reset ⚠️

Factory Reset will erase the contents stored in the memory and reset all system settings to factory default, e.g. the file index, indoor light frequency, video resolution and game data. Follow the instructions on screen to confirm the action.

Care & Maintenance

1. Keep the rubber cover of the micro USB port closed tightly while it is not in use in order to prevent dirt or water from getting inside.

2. Keep the watch clean by wiping it with a slightly damp cloth.

3. Keep the watch out of direct sunlight and away from any direct heat source.

4. Do not drop the watch on a hard surface and do not expose it to moisture or immerse it in water.

5. Keep the lens clean. If the pictures taken are blurry, it could be because there is dirt on the lens. You can clean the lens by:

• Blowing on the lens.

• Gently wiping the lens with a dry cloth.

WARNING

A very small percentage of the public, due to an existing condition, may experience epileptic seizures or momentary loss of consciousness when viewing certain types of flashing colours or patterns.

While the **Kidizoom® Lightning McQueen Camera Watch** does not contribute to any additional risks, we do recommend that parents supervise their children while they play games. If your child experiences dizziness, altered vision, disorientation, or convulsions, discontinue use immediately and consult your doctor. Please note that focusing on at close range and handling a **Kidizoom® Lightning McQueen Camera Watch** as a game controller for a prolonged period of time may cause fatigue and/or discomfort. We recommend that children take a 15-minute break for every hour of play.

TROUBLESHOOTING

Go through this section if you experience difficulty in operating the **Kidizoom® Lightning McQueen Camera Watch**.

Problem	Solution
The watch has stopped working	1. Turn the MASTER POWER SWITCH OFF for 30 seconds. 2. Turn the MASTER POWER SWITCH ON again and then press the HOME BUTTON 🏠 to activate the watch. It should now work properly. 3. If this doesn't work, try to recharge the battery and repeat the above steps (Refer to the **Battery Recharging** section for details).
Screen display is abnormal	1. Turn the MASTER POWER SWITCH OFF for 30 seconds. 2. Turn the MASTER POWER SWITCH ON again and then press the HOME BUTTON 🏠 to activate the watch. The screen display should be normal again.
Image taken is not clear	1. Make sure the lighting conditions of the shooting environment are good. 2. Check to see if the camera lens is clean. If you find some dirt on it, please see the steps to clean the lens in the **Care & Maintenance** section of this guide.
Can't connect the watch to the computer	1. Check the connections of the micro USB cable between the watch and the computer, then review the appropriate connection procedures in this guide. 2. Turn the MASTER POWER SWITCH OFF for 30 seconds. Then turn the MASTER POWER SWITCH ON again and connect the watch to the computer.

	Check if the transferred files are in the correct directory in the **Kidizoom® Lightning McQueen Camera Watch**. When connected to a computer, photos should be put in the DOWNLOAD/PHOTO folder and videos should be put in the DOWNLOAD/VIDEO folder.
Can't view the transferred video or photo files	The **Kidizoom® Lightning McQueen Camera Watch** only supports the below formats: Photos in Standard Baseline JPEG and Videos in AVI (Motion JPEG) created by the **Kidizoom® Lightning McQueen Camera Watch**.

Technical Support

If the problem persists, please call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK), and a service representative will be happy to help you.

Battery disposal/recycling

As a responsible distributor, VTech is committed to ensuring the correct disposal and reducing the environmental damage they can cause.

VTech offers a returns program for products with inaccessible batteries (i.e. built-in Lithium Polymer batteries). Please email consumer_services@vtech.com with the subject "battery disposal" to obtain a returns form.

Frequently Asked Questions

Question 1:

I have bought a **Kidizoom® Lightning McQueen Camera Watch**, but it will not work with my PC, my PC is looking for a driver. I have searched the internet and cannot find a **VTech® Kidizoom® Lightning McQueen Camera Watch** driver. What can I do?

Answer:

There is no separate driver needed for the **Kidizoom® Lightning McQueen Camera Watch**. It uses a standard USB mass storage device driver. Such a driver comes standard on all Windows® operating systems starting with Vista® (to Windows® 10 and upwards) and macOS 10.6 or above. If your computer meets these OS requirements and is still looking for a driver, please contact your PC manufacturer for further assistance. For earlier operating systems that do not support mass storage, a system upgrade or mass storage device driver may be available. Again, please check with your PC manufacturer.

Question 2:
What is the ISO value (light sensitivity) of the **Kidizoom® Lightning McQueen Camera Watch**?

Answer:
The **Kidizoom® Lightning McQueen Camera Watch** uses an auto-ISO value. It automatically adjusts the exposure time and light sensitivity depending on the lighting environment.

Question 3:
Why won't my **Kidizoom® Lightning McQueen Camera Watch** turn on?

Answer:
Please make sure the MASTER POWER SWITCH is ON and the battery is charged.

Question 4:
Why are my pictures sometimes grainy and fuzzy? Is there anything I can do to improve the picture quality?

Answer:
In a poorly lit environment, the frame rate (shutter speed) drops to allow for a longer exposure time. The downside of this is that any movement in the frame, or of the hand holding the camera, can result in greater blur. Furthermore, the camera sensor will soften the edges in low light to counteract the darkness by reducing the image noise. This too can sometimes result in a blurred picture. Try to improve the lighting to get better results.

Question 5:
Why are the videos grainy and fuzzy when viewing on the computer screen?

Answer:
Please check if the video player of your computer is set to display the actual resolution and scale of your videos. Viewing the videos on a enlarged screen will result in a poor display quality.

Also, you can set the video resolution of the **Kidizoom® Lightning McQueen Camera Watch** to 320 X 240. The video quality of this option is better than 160 X 120.

Question 6:
Can you delete a group of pictures at one time, or do they have to be deleted one at a time on the camera?

Answer:
If you connect the **Kidizoom® Lightning McQueen Camera Watch** to your computer and access it as an external drive, you can select multiple pictures to delete at any one time.

Question 7:
If you accidentally delete the pictures by reformatting, is there any way to get them back?

Answer:

Unfortunately, if you delete the pictures by formatting the internal storage memory, there's no way to retrieve them. There is third party software that can help recover deleted data from storage, but we do not recommend using this.

Question 8:

I am trying to transfer my pictures to my computer. I connected per the instructions (connecting the micro USB cable to the watch and computer) and the new drive appears. However, no pictures are automatically transferring. Is there something I need to do at start-up to get the pictures transferred and saved?

Answer:

The picture transfer operation does not start by itself. After you have connected the micro USB cable to your computer and the drive appears ready, you can open the drive, look under the folder DCIM and you should find the images you captured with the **Kidizoom® Lightning McQueen Camera Watch**. Moreover, if you wish to transfer images to be viewed on the **Kidizoom® Lightning McQueen Camera Watch**, you can do so by moving the JPEG image files into the folder DOWNLOAD/PHOTO.

Note: Do not transfer photo or video files created by other cameras to the **Kidizoom® Lightning McQueen Camera Watch**, as these file formats may not be compatible.

IMPORTANT NOTE:

Creating and developing VTech® products is accompanied by a responsibility that we take very seriously. We make every effort to ensure the accuracy of the information, which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) with any problems and/or suggestions that you might have. A service representative will be happy to help you.

CLASS 1
LED PRODUCT

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ONE YEAR
PRODUCT WARRANTY

PRODUCT WARRANTY

Thank you for choosing this quality product from VTech. We hope it will bring many hours of entertainment, imaginative play and learning.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.

2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.

3. VTech Electronics Europe plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.

4. If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.

5. This warranty is personal to the original purchaser and is not transferable.

6. Breakages to the LCD screen are not covered by the warranty.

7. Returns to VTech Electronics Europe plc should include a cheque or postal order for £1.50 towards the cost of return postage and packaging.

8. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not include batteries or adaptor). Please include details of the fault together with your name and address.

9. To keep an online record of your warranty, please register your product online at www.vtech.co.uk/warranty

Vtech Electronics EU PLC, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE

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